

Priorities, Outcomes and Indicators

Priorities	Person Centred Approach	Support and Improve Health, Wellbeing and Quality of Life	Promote and Support Self Management and Independence	Value and Support Unpaid Carers	Contribute to a reduction in Health and Wellbeing Inequalities	Strengthen existing community assets and resources	Support Staff to deliver high quality services
Wellbeing Outcomes	People who use health and social care services have positive experiences of those services and have their dignity respected	Health and Social Care Services are centred on helping to maintain or improve the quality of life of service users	People are able to look after and improve their own health and wellbeing and live in good health for longer	People who provide unpaid care are supported to reduce the potential impact of their caring role on their own health and wellbeing	Health and Social Care services contribute to reducing health inequalities	Resources are used effectively in the provision of health and social care services without wast.	People who work in health and social care services are supported to continuously improve the information, support, care and treatment they provide and feel engaged with the work they do
		People who use health and social care services are safe from harm	People are able to live as far as is reasonably practicable independantly and at home or in a homely setting in their community				
Local Indicator Category	Responsive, Effective	Effective, Safe	Effective	Responsive	Effective	Well Led	Well Led
LOIP	Included	Resilient, Supported	Resilient, Supported	Resilient, Supported	Resilient, Supported, Included	Resilient	Resilient, Supported
Indicators (MSG)	Delayed Discharge Bed Days Last 6 months of life spent in the community	Unplanned Admissions					
	Balance of Care (resident in non-hospital setting)	Unplanned Bed Days					
		A&E Attendances					
National Indicators	Proportion of last 6 months of life spent at home or in a community setting	% of adults supported at home who agree that their services and support had an impact on improving or maintaining their quality of life	% of adults able to look after their health very well or quite well	Total combined % carers who feel supported to continue in their caring role		Proportion of care service graded 'Good' (4) or better in Care Inspectorate inspections	% of people with positive experience of the care provided by their GP Practice
	Expenditure on end of life care, cost in last 6 months per death	% of adults supported at home who agreed they felt safe	% of adults supported at home who agree that they are supported to live as independantly as possible			% of adults with intensive care needs receiving care at home	% of adults supported at home who agreed that their health and social care services seemed to be well coordinated
	Number of days people aged 75+ spend in hospital when they are ready to be discharged (per 1,00 population)	Premature mortality rate per 100,000 persons (under 75)	Readmission to hospital within 28 days (per 1,000 population)				Total % of adults receiving any care or support who rated it as excellent or good
	% of people admitted to hospital from home during the year who are discharged to a Care Home	Emergency Admission Rate per 100,000 population	% of health and care resource spent on hospital stays where the patient was admitted in an emergency				% of staff who say they would recommend their workplace as a good place to work
	% of people who are discharged from hospital within 72 hours of being ready	Emergency Bed Day Rate (per 100,000 population)					
		Falls rate per 1,000 population aged 65+					
LOIP Indicators	Delayed Discharges	Number of new referrals to initial investigation under Adult Protection Warwick Edinburgh Mental Wellbeing Scale	Emergency hospital admissions - over 65 Home Care Hours - over 65		Alcohol related hospital admissions Alcohol related mortality Average age seeking help for alcohol problem	Clients supported by Community Links Workers	
Local Indicators	Number of bed days occupied by delayed discharges per month (inc code 9) per 1,000 18+ population	Number of new referrals to initial investigation under adult support and protection	A&E attendance rates per 100,000 population		Social Care Unmet Need (hours)	% of adults with intensive care needs receiving care at home	Number of complaints received and responded to within 20 working days
	Number of delayed discharges inc code 9 (monthly census snapshot)	Number of community payback orders			Smoking cessation in 40% most deprived areas after 12 weeks		Adult Services posts vacant
	Uptake of self-directed support (% of eligible clients)	Number of Criminal Justice Social Work Reports to court			Number of Alcohol Brief Interventions delivered		Sickness Absence
Others		Life Expectancy	% of home care wher two or more members of staff are required	Number of clients receiving support from an unpaid carer	Drug related hospital admission		Total Vacant Posts
		Offender Reconviction Rate	Number of clients using Community Alarm Service	Care Duration	Drug related mortality		Staff Turnover rate
			Number of clients using Telecare	Care Hours	Average age seeking help for drug problem		% of care services in Aberdeen graded good or better on the 4 quality themes
			% of people 65+ with intensive care needs receiving care at home	Number of ACSPs completed	Level of Unmet Need in Social Care		FTE Social Care Agency Staff employed
				Number of ACSPs declined	% of clients receiving alcohol treatment within 3 weeks of referral		
				Number of Short Breaks Provided	% of clients receiving drug treatment within 3 weeks of referral		
				Total Hours of Replacement Care provided	Number of people with a Learning Disability who are in Further Education		
				Total number of new carers identified	Number of people with a Learning Disability who are in Employment		
				% of carers who report they are able to access the information they need	Number of people with a Learning Disability who attends a Day Centre or has alternative opportunities		
				% of carers who report they are supported to manage their caring role	% of Adults registered with a dentist		
				% of carers who report they are involved in planning services for themselves			
				% of carers who report they are involved in planning services for the person they care for			
				% of carers who report they are respected and listened to			
				% of carers who report they are supported to have a life alongside their caring role			